

General Rental Terms & Conditions

Conditions of Payment

Full Payment is generally made in advance, at the signing of the rental contract.

Accepted Types of Payment:

- **CREDIT CARD:** We accept all credit cards from internationally recognized credit card companies - such as **Eurocard / Mastercard, Visa, American Express**. The cash deposit can be blocked on the credit card as well, if the issuer's bank allows it.
- **CASH:** in RON or EUR or USD
- **BANK TRANSFER:** only prior to the beginning of the rental period
- The equivalent value in RON shall be set at the BCR selling exchange rate of the day.

All rates are inclusive of VAT.

For customers with individual agreements alternative prices and regulations can apply.

Early return of the vehicle

A Voucher shall be issued for the remaining value.

The Voucher can be used for partial or full payment of rental services across all Autonom Agencies Network.

If only a part of the sum is being used another Voucher shall be issued for the remaining value.

Driver

The driver must hold a valid driver's license and identity card/passport.

Minimum age of the driver is 21. Driver has to be in possession of a valid driving license for at least 1 year.

Delivery & Collection

- **During Opening Hours**

Delivery/Collection Service within city limits is free of charge.

- **Outside Opening Hours and at the Airport**

10 Euro supplement per pick-up / drop-off

- **Late Night**

20 Euro supplement per pick-up / drop-off 10:00 PM to 07:00 AM

One-Way Rentals

- **National**

Will be charge an extra fee as follows :

Distance (km)	Extra Fee (EUR)
Max. 100 km	30
100 - 200 km	50
200 - 300 km	60
300 - 400 km	80
400 - 500 km	90
500 - 600 km	100
> 600 km	Not allowed

- **International**

International One-Way Rentals are not allowed.

Cross Border Rentals

Cross Border Rentals are not currently allowed.

Service Fees

Extras

Accessory	EUR/Day
Baby Seat	3
Snow Chains	3
GPS Navigation System	5
Radar Detector	2
Roof Ski Rack	6

Accessories are bookable without obligation and subject to availability.

Chauffeur:

Max 8 hours/day Program: 20 EUR + 5EUR/ each supplementary hour

Overnight Stay: half board accommodation

Additional Driver

No Additional Driver Surcharge for the additional drivers. However, the additional driver's name and contact details have to be stated on the rental contract. Additional driver(s) have the same restrictions as the ones applied to the main driver.

Refueling Charge

All vehicles are supplied with a full tank of fuel and should be refilled prior to return to Autonom, otherwise our current refueling charges will apply.

Current Refueling charges: **1.5 €/ litre**

General Insurance Conditions

Third Party Insurance

All rates are inclusive of third party insurance.

Excluded from the insurance is the use of the vehicle for the transport of dangerous goods. All insurance cover as part of the rental contract will become void, in particular, if an unauthorized driver has used the vehicle or if the driver of the vehicle does not possess the required driver's license at the time of the event-giving rise to claim.

Collision Damage Waiver (CDW)

Collision Damage Waiver removes the driver's responsibility to a part of the vehicle in case of damage.

All rates are inclusive of CDW.

Customer is only responsible for the following amounts (franchises):

EUR 150 – Class A (MDMR)

EUR 200 – Class B and C (EDMR) , Class B+ (CVMR)

EUR 300 – Class C+ (CDMR), Class D (IDMR, IAMR)

EUR 500 – Class L (SVMR, SKMR), Class G (SFMR)

For drivers under 25 years these franchises will be increased by 100 EUR.

Theft Protection (TP)

Theft Protection removes the driver's responsibility to a part of the vehicle in case of theft.

All rates are inclusive of TP.

Customer is only responsible for the following amounts (franchises):

EUR 150 – Class A (MDMR)

EUR 200 – Class B and C (EDMR) , Class B+ (CVMR)

EUR 300 – Class C+ (CDMR), Class D (IDMR, IAMR)

EUR 500 – Class L (SVMR, SKMR), Class G (SFMR)

For drivers under 25 years these franchises will be increased by 100 EUR.

Collision Damage Waiver (CDW) and Theft Protection (TP) Franchises

A deposit is required for the rental's duration, to guarantee the Franchises mentioned hereabove.

The deposit is equal to the franchise's amount.

The deposit can be consituted either in cash or by blocking it on the credit card (pre-authorisation procedure)

SUPER CDW & TP

A daily rate can be charged for zero responsibility in case of damage or theft.

The deposit will no longer be required.

The super CDW & TP rates are :

From 3EUR/day till 20EUR/day, depending on the car type.

For drivers under 25 years these rates will be increased by 100 %.